



## URBNSURF SYDNEY PRIVATE HIRE AND EVENTS FAQS

### **Q: If I book one side of the Point (Left or Right) do I get the whole side to myself?**

**A:** If you are surfing Advanced, Advanced Turns or Expert yes you will as there is too much water moving for our Learn to Surf sessions to proceed. However, if you book Cruiser, Progressive Turns or our Intermediate sessions you will need to book and pay for the bays (whitewash/beginner area at the front of the Lagoon) at an additional charge if you want to use it.

### **Q: Can I customise the waves during my private session?**

**A:** Unfortunately, the waves will follow the regular schedule for public sessions unless you book the entire Lagoon (both the bays and points).

### **Q: Can I ride any type of surf craft in the Lagoon?**

**A:** You're welcome to use surfboards, bodyboards, hand planes, and lilos in the Lagoon. Just keep in mind that all surf crafts need to be securely attached to you at all times. If you'd like to bring something outside of these options, please check with our Sales team in advance for approval.

### **Q: Can I jump in and assist a surfer in the Lagoon?**

**A:** Definitely! If you're helping out in one of our Learn to Surf group sessions, especially for surfers under 13, we really encourage it. If you're helping on the Point, just pick up a red PFD lifejacket and fins from our rental store. If you're assisting in the Bays, you'll also need to grab a pink rashie (also available at our rental store).

### **Q: Photography on site**

**A:** You're welcome to take photos with your smartphone or GoPro. If you'd like to use a DSLR, drone, or do any in-water photography, you'll need a Media Pass, which you can arrange with our Marketing team via email [media@urbnsurf.com](mailto:media@urbnsurf.com) (additional cost applies). We also offer video footage from Flowstate <https://flowstate.zone/en/pool/urbnsurf-sydney>, which captures every wave at the Point and is available for purchase.



**Q: Can I pre-book any extra add-ons?**

**A:** Absolutely! You can pre-book catering, cabanas, Flowstate footage, space hire, and extra coaches. Just keep in mind that these can't always be booked on the day of your session. Please email your Sydney enquiries to [luke@urbnsurfsydney.com](mailto:luke@urbnsurfsydney.com) For Melbourne enquiries, please email [mitch@urbnsurfmelbourne.com](mailto:mitch@urbnsurfmelbourne.com)

**Q: How many people can I have in my session?**

**A:** We recommend no more than 18 per point to make sure everyone gets plenty of waves. But you can have as many (or as few) people as you'd like!

**Q: Can I bring extra people into the park who aren't surfing during my session?**

**A:** Yes, we offer complimentary spectator passes for all Private Hire guests. Just let our Sales team know how many extra people will be joining, so we can prepare.

**Q: Can I bring my own food on-site?**

**A:** We have two great restaurants on-site with a full menu, so we don't allow outside food. Cakes are allowed but need to be pre-arranged with Applejack where a cakeage fee per person will be applied. Please contact Jane at [jane@applejackurbnsurf.com.au](mailto:jane@applejackurbnsurf.com.au) for more information.

**Q: Can I bring things like BBQs, gazebos, or chairs for my event?**

**A:** BBQs aren't allowed, but you're welcome to bring camp chairs. If you want to bring a gazebo, you'll need to get approval from our Sales team first. If you do bring one, make sure it's properly weighted with your own sandbags. If you don't have approval, you might be asked to remove it.

**Q: Can I drink alcohol before Surfing?**

**A:** Nope, no alcohol before your session. As per the waiver you signed, you must be 0.0 when you surf. Post-surf, drinks will be available at Sandys or RAFI after your event. If our team suspects anyone of being intoxicated, you will be asked to take a breath test.