

# **URBNSURF Winter Warrior Day Pass 2025**

#### **Product Overview:**

- The ultimate winter one-day surfing pass
- Unlimited surfing for one-day, sessions dependent
- Multiple sessions can be redeemed and surfed per day
- Winter Warrior Day Pass (WWDP) includes Cruiser, Progressive Turns, Intermediate, Intermediate Barrels, Advanced Turns and Advanced
- Winter Warrior Day Pass PLUS includes Cruiser, Progressive Turns, Intermediate, Intermediate Barrels, Advanced Turns, Advanced, Expert.

### **Pricing:**

	URBNSURF Melbourne	URBNSURF Sydney
Winter Warrior	\$249	\$249
Winter Warrior PLUS	\$299	\$299

## Specific product details:

- Guests can purchase Winter Warrior Day Pass online or On-site. There will be a limit of 15 Winter Warrior Day Passes sold each day.
- Surfers that have purchased the WWDP cannot call ahead of time to book sessions, and bookings need to be completed at the Welcome Desk on the day.
- Welcome desk staff can book 5 sessions at once. Surfers must have their body core temperature checked by CX and can only rebook if it's above 34°C. Once cleared, they'll need to return to the Welcome Desk to secure their next session.
- Welcome Desk will take a picture and the name of each WWDP surfer on Safety Culture to ensure Surf Guides monitor the WWDP surfers closely.
- This product is valid for:
  - USM & USS July and August
  - o USM September

### **Terms & Conditions**

- The Winter Warrior Day Pass is a 1-day pass.
- The Winter Warrior Day Pass is only available weekdays (Monday Friday).
- Surfers that purchase the Winter Warrior Day Pass do not receive priority booking for specific sessions, times or sides of the lagoon.
- Surfers can purchase the Winter Warrior Day Pass online or onsite, BUT session allocations can only occur onsite, on the day the Winter Warrior Day Pass is availed.
- A maximum of 5 sessions can only be booked at once. If a participant of the Winter Warrior Day Pass wants to book further sessions, their core body temperature will be measured. If a surfer's core body temperature is below 34 degrees Celsius, you will not be permitted to surf further sessions until your body temperature has passed the threshold.
- The Welcome Desk team will take a photo and your details to be shared with the Surf Guides for your safety.
- There are a limited number of passes available to sell per park.

- This product is available for a limited time only
- The pass will be available until sold out, and quantities are based on business discretion
- Guests can redeem multiple sessions per day
- This product is valid for the month of purchase
  - July in Melbourne and Sydney.
  - o August in Melbourne and Sydney.
  - o September in Melbourne only.
- This Winter Warrior Day Pass cannot be shared with another individual. If Winter Warrior Day Pass surf session entitlements are shared, this will result in immediate cancellation of the Winter Warrior Day Pass without a refund
- The Winter Warrior Day Pass is nontransferable. The surf sessions are only available for the park that you purchased.
- Current URBNSURF Members will pay the Winter Warrior Day Pass for their park minus their 10% discount.
- The Winter Warrior Day Pass is non-refundable and non-transferable once the first surf session has been redeemed.

### **Additional Terms & Conditions**

- All guests must comply with URBNSURF's Terms and Conditions and complete a Waiver prior to arrival.
- URBNSURF Melbourne Terms & Conditions
- URBNSURF Sydney Terms & Conditions
- URBNSURF Waiver

If you need any help, reach out to our friendly Guest Services team:

Melbourne via email: enquiries@urbnsurf.com or phone 03 9344 1548

Sydney via email <a href="mailto:sydneyenquiries@urbnsurf.com">sydneyenquiries@urbnsurf.com</a> or phone 02 9000 1548